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ATTORNEYS AT LAW

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U.S. DEPT. OF LABOR
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Douglas A. Kelley
John M. Lee
Steven E. Wolter

November 9, 2000

Public Disclosure Room, N4677
Pensions and Welfare Benefit Programs
Department of Labor
200 Constitution Avenue N.W.
Washington, D.C. 20216

Re: *IKON Office Solutions, Inc. 1991 Deferred Compensation Plan, formerly known as the
Alco Standard Corporation 1991 Deferred Compensation Plan (23-0334400-759)*

Dear Sir or Madam:

Our office represents L. Dean Luke, a participant in the IKON Office Solutions, Inc. 1991 Deferred Compensation Plan, formerly known as the Alco Standard Corporation 1991 Deferred Compensation Plan (the "Plan"). Shortly after he became a participant in the Plan, Mr. Luke received a summary annual report for the year ending December 31, 1991. The summary report acknowledges Mr. Luke's right to obtain copies of all full and summary annual reports filed by the Plan with the federal government upon requesting same and paying any required copying costs. On behalf of Mr. Luke, we hereby request copies of all full and summary annual reports filed by the Plan for each year from 1991 through the present. If prepayment of copying costs is required, please contact our office by telephone and we will promptly remit payment of the estimated costs.

Thank you in advance for your prompt response to the foregoing request.

Sincerely,

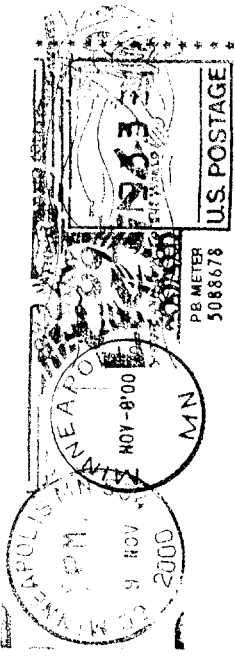


Steven E. Wolter

c: L. Dean Luke (by U.S. Mail)

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